Sidney Nunes da Silva Junior

Single, Age 29, Brazil Curitiba-PR.
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Professional bilingual IT, developer, support systems management, data entry, e-business, management and coordination teams, ITILV3 methodology.

Qualifications summary / Areas of Expertise / Educational Background:

• IT Technicall – Microcamp (Duration of 2 years)
• Administration – WR Treinamentos. (Duration of 1 years)
• Inglish linguage – Framingham State university – MA.
• ITILV3 Certification - (Duration of 4 months).

Extracurricular activities:

eight years working with IT, development and systems support, knowledge in software and applications: TOTVS, SAP, Magaya WMS, Manipulation and Development of BD Access and Mysql, SQL, Team View,SSH,Putty, Mikrotik, data recovery operation of servers and local machines Great team relationship, proactivity, easy learning. Programming languages: C#, Asp.Net, Java.

Windows server 2008-2012, Linux (Mint, Ubuntu,Debian).

International trips: USA – Boston/MA - Study english and work

Professional background:

Trading Kit International - Trade tracking food.

Position: Technical Support Analyst - Manager of the Information Technology department, implementation and support for the Magaya Network (Warehouse Management System) system. Continuous improvement, redefinition of the process applying ITIL work methodologies and training for internal and non-Brazilian clients (USA, UAE, KSA), Development of systems for internal projects.

Stello do Brasil Ltda - Company providing services in infrastructure, systems and sales. Position: Commercial Representative Responsibility: IT Outsourcing, Security Systems, Structured Networks, Infrastructure and Systems, Installation of Security Systems.

Megaware Indústria - Company of production tracking of Desktops, Notebooks, Tablet.
Position: IT Responsibilities: Technical Support for all computer parks in the factory, including Servers (Windows Server 2008 - Linux). Support for Engineering assisting and supplying the Production, Assembly of Images of S.O to final client. Management.

Posigraf - Grupo Positivo: IT Support Technician SII Responsibilities: Assembly and Installation Hardware and Software, direct support with Workflow and Shop for, Systems, Customer service, Physical and logical network support, telephone switchboard, Server maintenance, Printer installations, SAP fundation.